### [SD05] Address Change

**Q1**: I would like to change my address **A1** : Dear Backcare, please relay the following message to the customer. Dear customer, the request to change the address has been communicated to our logistics partner. Please note that it is on a best effort basis as the shipment has already been picked-up by the courier. Thank you. Regards, XX

Note: Execute procedure E004 to attempt the address change